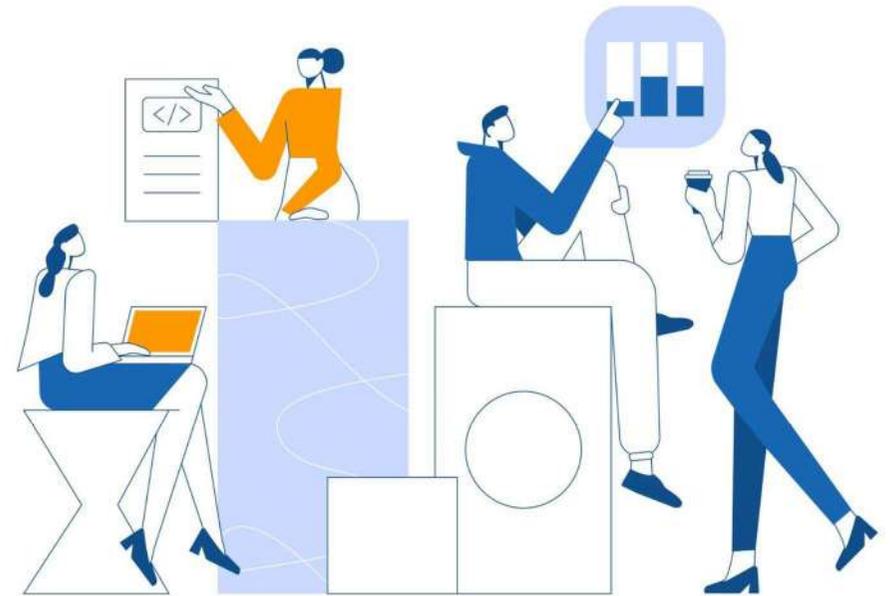


SKYVERA™

# All-in-one mobile lifecycle management solution

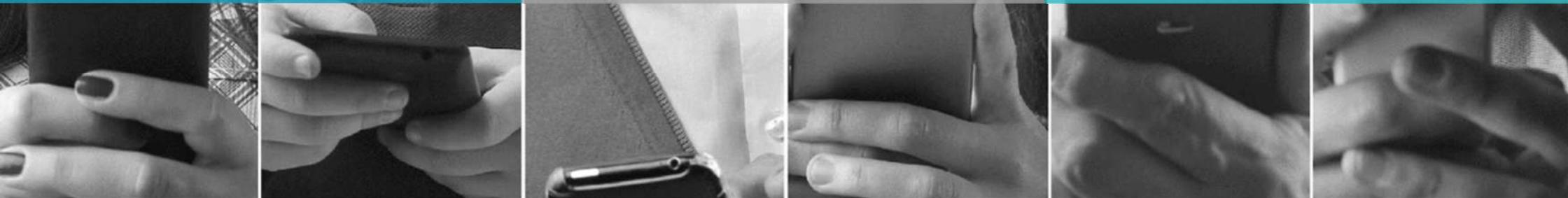




CUSTOMERS WANT  
**ALL THEIR CONTENT.**

THE DATA KEEPS **GROWING**  
EXPONENTIALLY.

AND THEY WANT IT IN  
**LESS TIME.**



# DELIVER FIVE STAR CUSTOMER EXPERIENCE WITH MOBILOGY NOW

**Intuitive User  
Interface**



Deliver great user  
experience and  
empower  
employees

**Full  
Transfer**



Give your  
customers a full  
replica of their  
device at lightning  
speed

**Fast**



Serve your  
customers up to 7x  
faster

**Single Tool  
Simplicity**



Support your  
customers from  
any phone to  
any phone

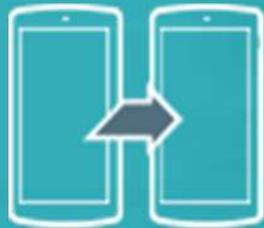
**Stand alone  
platform**



Alleviate IT  
constraints with a  
stand-alone  
platform with the  
Tablet Solutions

# THE MOBILOGY OFFERING FOR OPERATORS AND RETAILERS

Customers upgrading or buying a new phone



Content Transfer  
Backup & Restore  
Wipe

Customers with phone issues



Diagnostics  
AppLoader  
Flash

# Customer experience solutions to improve customer satisfaction, engagement & retention

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01

Make the upgrade process a breeze and get customers on their way sooner



Content Transfer

02

Detect and correct mobile device issues to take the headache out of phone malfunctions



Diagnostics

03

Gain real-time visibility across your entire retail network to deliver better service



Analytics

# DELIVER FIVE STAR CUSTOMER EXPERIENCE WITH MOBILOGY NOW

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Mobility Now Software



Mobility Now Tablet



**ULTRAFAST TRANSFER – FULL REPLICA, IN-STORE, IN MINUTES**



# SO WHAT CONTENT IS TRANSFERRED?

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EVERYTHING

Except for encrypted items:  
passwords, Wi-Fi settings, health data, website history

**Other than that, literally**

EVERYTHING

DEVICES  
SUPPORTED

10,000+



# Diagnostics

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Accurately analyzes device performance with minimally invasive advanced diagnostics on any device



Resolves issues in real-time with fixes and suggestions

Detects and remove malware leveraging Webroot



Accurately assess battery health in less than 3 minutes



Analyzes app performance and instantly removes crashed, not responding or battery draining apps



Tests the functionality of phone connectivity & hardware, such as Wi-Fi, GPS, BT, touch screen, camera & speakers



# Mobility Now Diagnostics

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- **Enables fast identification and resolution** of mobile phones issues;
- **Over 180 diagnostics software and hardware tests** and repair procedures;
- **Data analysis** to enable fast, on-the-spot resolution of mobile device issues;
- **Avoid unnecessary sending phones** for repair by solving common customer complaints on the spot, and reducing no fault found (NFF) repair by more than 50%.
- **Increase revenue and profitability** by automating tasks and trim loss by reducing the number of phones sent out for repair.

# Mobility Now - Platform options

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**Mobility Now Software** - Cost efficient, multi-tasking use of existing in-store Windows 10 devices, PCs or Tablets

**Mobility Now Tablet** – Standalone dedicated, high performance, ruggedised Windows 10 Tablet



# Mobility Now Packages

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## Standard package – includes:

- **Content transfer, backup and restore** – standard content transfer, including Android to iOS and iOS to Android
- **Cloud-based Analytics** - Gain insight & gather data & analytics across all stores

## Premium package – Standard plus:

- **Full content transfer** - complete replica of customer phones within minutes
- **Diagnostics** - Accurately diagnose mobile issues in-store, supporting 180 software and hardware tests for over 10,000 phones, day 1 support for new models
- **Wipe** - Address customer reluctance to trade in old phone, by wiping all content
- **Apploader** - Create new revenue opportunities & added customer value, by installing individual apps or app packages to any phone automatically

**Thank You!**

SKYVERA™